

# 2011 EMERGING BUSINESS OF THE YEAR



## hr-haven, inc.

<b>Owner</b>	Belinda Waggoner
<b>Nature of Business</b>	HR Outsourcing
<b>City, County</b>	Overland Park, Johnson Co.
<b>Phone/Website</b>	913.940.5391/ <a href="http://www.hr-haven.com">www.hr-haven.com</a>
<b>Structure</b>	Kansas Corporation
<b>Began</b>	2009
<b>Employees</b>	8
<b>KSBDC Consultant</b>	John Addressi

 hr-haven, inc.



**Johnson County Community College  
Kansas Small Business  
Development Center**

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hr-haven was born from the idea that all businesses need great human resources programs, but not all can afford experienced, creative and highly tailored support. That's what hr-haven does best, acting as the ongoing virtual HR Department for their client businesses. President Belinda Waggoner states, "We're a group of non-traditional career HR professionals on a mission to bring great HR programs to small to mid-sized businesses everywhere."

As a new business, it took passion, time and constant in-person and on-line networking to establish a client base. Word of their mission and expertise began to spread and referrals from current clients have been hr-haven's biggest advocate. Along the way, Belinda has learned "that every challenge becomes a growth opportunity. I wouldn't change a thing, from failed ideas to slow periods in business – each of those presented an opportunity to learn and grow." And the rewards? "The sense of accomplishment is sometimes way more than I expected. The other great feeling is having an opportunity to provide work for other HR professionals."

But if choosing one word to describe the best thing about being a small business owner, Belinda would choose: "Freedom. You can never overestimate the strength that having the freedom to do the right thing at the right time gives you."

Belinda came to the JCCC KSBDC in December 2009. She obtained help with her business plan and in other areas. She credits her KSBDC consultant for much of her success. "The one-on-one support and guidance was the absolute best, and I totally credit John Addressi with many of the ideas it took to get this little business off the ground."

### SECRET TO SUCCESS

“Tenacity, hard work, effective risk analysis, faith in yourself, passion for your business and seeking out the right, competent and realistic advice at the right time– that is the secret of success.”

*Belinda Waggoner, President*

